



**PMI**<sup>®</sup>

Project Management Institute  
Hong Kong Chapter

# PMIHK *NEWSLETTER*

Issue No.9

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# **New Faces, New Journey**

**PMIHK 2011-2013**

**Executive Committee**

PMIHK  
5T09, 5/F, HKPC Building, 78 Tat Chee Avenue, Kowloon Tong, HK  
www.pmi.org.hk

Chief Editor	Andrew Yip VP Publication PMIHK
Newsletter Team Leader	Guinness Siu AIML
Coordinator and Editorial Support	Olivia Siu AIML
Graphic Designer	Debbie Cheung AIML
Admin Support	Shirley Wong Admin, PMIHK
Authorization	Raymond Wong President, PMIHK
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Enquiries	Tel: 2784 1880 Fax: 2784 1616 admin1@pmi.org.hk

## President's Message



Dear Members and Friends of PMIHK,

The 2011-2013 PMIHK Executive Council member election was concluded and the election result was announced at the Annual General Meeting on 4th April. I am very exciting to let you know that we have 4 more new faces to join our council. They are: Philia Chan, VP – Volunteer Development; Andrew Yip, VP – Publications, Jessica Leung, VP – Club Development; and Kelvin Wan, VP – Certification. Please join with me to congratulate these four newcomers, and welcome the full elected Executive Council team of 2011-2013.

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## Acknowledgements

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With these 4 newcomers added to the council, now the majority of council members are relatively new (has served 1 term or less), which to me is good news. That means the next generation of Chapter leadership is in the making with fresh and better ideas to promote project management professionalism in HK. As more experienced council members will be retiring from the Chapter leadership within two or more years, I strongly encourage anyone who has the passion to be part of the leadership team to consider your candidacy in the next election. Our council will fine-tune the election process to ensure that better visibility will be provided to all election candidates, especially the fresh faces.

While it will take a couple months to iron out any new strategic initiatives, I am sure that membership retention program and extending PM value to non-IT sectors, such as Financial and NGO, will continue to be our priority.

We are open to any new idea. Please feel free to drop your thoughts to my email box. I look forward to meeting you at our upcoming events soon.

*Raymond Wong*  
President, PMI HK Chapter

## PMI Hong Kong Chapter Election for Executive Committee 2011-2013

Following the 2011-13 Executive Committees Election in March 2011, the new Executive Committee of 15 was formed. In the PMIHK AGM held on 4 April 2011, we shared our achievements of the previous year. Besides, Mr. Emil Chan and Mr. Thomas Ding delivered a seminar titled 'The Introduction of NLPPM', which gave the audiences the essential concepts of NLP which are important for project managers. We also introduced the new EC to our members. In the new EC, 4 new committee members were elected while 3 (Barry Chow, Joseph Wong and Rex Liu) were retired after successfully serving the Hong Kong Chapter in the 'VP Membership', 'VP Volunteer Development' and 'VP Knowledge Management' areas, respectively. We would like to show our sincere appreciation to their contributions, and we look forward to work with them in other occasions in the PMIHK Chapter.

### *Mr. Raymond Wong*

#### *President*

"As President of PMIHK, I shall work closely with the executive team and the Advisory Board to develop strategic and tactical steps to realize our vision of extending the recognition of project management as an indispensable competency beyond the IT sector, such as Engineering, Finance, General Management, and especially in the NGO sector. As part of the strategy, I shall put priority in the following areas:

1. Initiate more collaborative activities with professional organizations of the above sectors, and invite executives from those sectors to join our Advisory Board. Eventually, I envision candidates nominated for the Presidency of PMIHK will be practitioners from both IT and non-IT sectors.
2. Significantly improve the perceived local membership benefits and hence, the retention rate of existing membership. This can be accomplished by offering more specific interest clubs, high value seminars and training courses with powerful speakers, employment opportunity referral network, and enhanced knowledge repository.
3. Build up volunteer teams to participate in Community Services in addition to supporting Chapter activities"

### *Ms. Rossana Ho*

#### *Executive VP – External*

"As the Executive Vice President External, I shall be the ambassador for PMI HK Chapter both within HK, in the region with other PMI Chapters, PAC and PMI HQ when

needed.

My mission is to promote and build PMI HK Chapter to be a key representative body of PM professions in HK. I will collaborate with other professional associations in HK, the HKSAR government, large corporations in the public and commercial sectors.

The goal is to achieve the development and adoption of PMP in the government and private sectors in HK, Taiwan, and Greater China region. As a group, we extend our help to the community. In turn, this would help expand PMI HK Chapter membership, partnership and alliance with other associations and organizations and deepen our penetration in the PM professional and gain a stronger footprint.

Internally, I will continue to assist the President and provide support and guidance to various VPs of PMI HK Chapter. Furthermore, I will focus on recruiting and nourish new potentials to the PMI community and Executive Committee Team."

### *Ms. Karen Ip*

#### *Executive VP – Internal*

"After serving the PMI HK Chapter for 11 years as one of the core team members, I believe I am suitable to continue to lead the Executive VP – Internal position supporting other VP group in the area including Training, Membership, Certification and Business Development. In the next two years, PMI HK Chapter should further expand and increase the training capacities to cover PMP certification, PMP recertification courses and other advanced PM courses offering enhanced value for its local membership. Furthermore, in order to expand our membership base, we need to promote the PMI membership value to PMP, as well as PM practitioners in various business sectors. To reach our goals, we need to recruit more volunteers, provide them with opportunities to enrich self-development and serve the Chapter community at large, so that we can establish our succession plan and continuously to serve the interest of our members."

### *Ms. Cindy Yau*

#### *Honorary Secretary*

It is my great pleasure to serve PMI Hong Kong Chapter as the Honorary Secretary for one more term. By managing the Chapter's administration and helping in various kinds of member activities, I got the valuable opportunity in promoting the development of project management professionalism in Hong Kong. A close communication is also kept between the Executive Committee, the Advisors, PMI Headquarters and the members. I look forward to the Chapter's continued success!

*Mr. Paul Mau*

*VP Finance*

“By pursuing on this position, I will not only be dedicated to the ongoing finances of the PMI Hong Kong Chapter but will also assist in providing new and innovative ways to advance the Chapter. My ultimate goal of taking this role is to build upon the stability of the financial position for the Chapter. I believe it is critical to keep records not only up to date daily but also have the records available at a moments notice upon request. Financial responsibility does fall upon each executive committee member’s supports, however, I am open to see any possibility in easing that burden with new and innovative ideas. In addition, I believe that planning is one of the main focal points of responsibility for this position and will be a main task I will engage in.”

*Mr. Thomas Wai*

*VP Membership*

“Membership means “bond”. Membership means “extra value”. Membership means “Privilege”. Imagine having a dedicated and passionate person that makes your PMI Charter membership its priority. My name is Thomas Wai, VP Club Development from 2009 to 2011 and Chairperson of PMI HK Young PM Club, would like to provide you a newly experience and quality service for the coming 2 years as a PMI HK Memberships.”

*Mr. Kelvin Wan*

*VP Certification*

“I feel honor to be the executive member of PMI for 2 years. Serving the community is always my wants. By leveraging PMI platform, we can enhance the project management professionalism of project practitioners, so that they fully appreciate the principles and values of PM ethics. It is very important to be the Asia’s world major financial center in long-term.

We will promote PMI to be the best and most admired PM certification body in HK and in Greater China Region through professional forums, voluntary jobs and collaboration with other PM bodies around the region.

Looking forward to working and collaborating with a group of project professionals in the steering committee, sub-committees and volunteer groups coming from different walks of life.”

*Ms. Christine Yau*

*VP Education*

“I would like to thank all the PMI members for their support for PMI HK Chapter. During the past 2 years that I served as VP Education, I managed to meet the objectives of

PMIHK and have also provided our members with high quality, economical educational opportunities. I have successfully conducted at least 2 training classes per month, introduced half day training classes and many more training topics and qualified training instructors for the Advance PM Training in order to help PMs enhance their competencies in both technical knowledge and soft skills. I am enthusiastic and committed to continue serving at the PMI HK Chapter as VP Education for the years of 2011 - 2013 with the aim to achieve the goals of this role which include increasing competencies of PMs and increase the number of participants in the courses offered, as well as bearing the responsibility of being one of the few revenue income sources for PMI HK Chapter. I shall continue to make more improvements by designing and sourcing for more Advanced PM Training courses for members, non-members and PMPs. Last but not least, I shall continue to work closely with the Executive VP – Internal and other functional VPs to ensure that the overall mission of PMI HK Chapter is successfully achieved, as well as continue to lead and coach the sub-committee team to support the Education function.”

*Mr. Danny Chung*

*VP Marketing*

“Reinforce the strategic value of PMI HK Chapter in the region and local professional communities.”

*Ms. Rose Chu*

*VP Programs*

“To assist PMIHK Chapter in providing project management professional services and support to the Hong Kong project management professional community, through organizing experience sharing speaker meetings & participation in large events organized/co-organized by the Chapter.”

*Mr. Anthony Lung*

*VP Knowledge Management*

“Project managers gain experience from lessons learned, receive/exchange valuable information and build best practices in their daily work. Those are precious knowledge often and easily become tacit if not explicit. So I would promote sharing PM intellectual assets to further PMIHK chapter’s goal. Improving accessibility of Information, documents, best practice methodologies, and other pertinent information through different media is the major task for me. It’s my honor to serve our PMI members in the last two years, I am looking forward to serve the needs of our members and our Professional PM community in the next term again.”

*Ms. Philia Chan**VP Volunteer Development*

“Manpower is an essential element contributed to the success of PMI HK. With the supports and contributions from volunteers, PMI HK will be able to achieve more goals to be set in the coming years. In this connection, I would like to contribute to the volunteer development with the mission to strengthen the manpower in PMI HK.”

*Ms. Jessica Leung**VP Club Development*

“First of all, I would like to express my sincere gratitude to be elected as the VP – Club Development for the year 2011-2013. With the support from rest of the executive committee members and the advisory committee, together with my experience in project management and volunteering service, I will fully dedicate and commit to develop and expand the PMI Club Development function through strengthening the current development of different clubs (e.g. PMO Club, IT Club, Engineering Club and Young PM Clubs) and driving the development of new clubs by expanding the reach to the new realm in the PM industry, aiming at attaining following objectives:

- C: Connect the members in rendering the latest industry updates and other specialized services (e.g. training, seminars, workshops ...etc.)
- L: Leverage the benefits of a shared social network in knowledge sharing and network building
- U: Unite the members who share common interests, background and experience into one big family
- B: Build the strong cohesive bonding between the club members and the PM community resulted in win-win relationship”

*Mr. Alex Leung**VP Community Services*

“My vision is to build up a caring community spirit for the PMIHK through encouragement and facilitation of its members to participate in community services. The ultimate benefits will include the personal development of the members and also the development of a positive caring organization image for the PMIHK.

## Strategies:

- Organization of / Participation in community services by the PMIHK for (or in association with other organizations) in contributing the PM professional knowledge of the PMIHK and its members (or simply

their personal time and effort) to serve the community;

- Setting a role model in the PM field to encourage other organizations to participate and contribute to the well-being of our society;
- Side products will include the establishment of a positive and caring image of the PMIHK; and publicity of the PMIHK to the other organizations, the PM practitioners and the public.”

*Mr. Andrew Yip**VP Publication*

“It is my great honor to be elected the VP Publication of the 2011-13 Executive Committee member of PMIHK. I would like to take this opportunity to thank all the PMIHK members who offer their continuous supports to the PMIHK chapter, and also in this election in particular. I would also like to thank all my teammates who worked with and supported me in the past 2 years in various positions in PMIHK.

VP Publication is a position to, on behalf of PMIHK Chapter, foster and facilitates communications to our members and community at large through various channels in an accurate, timely and consistent manner. It is a very important channel for the chapter to connect with our members and the community. I look forward to connecting with all of you in the coming future.”



Raymond Wong



Rossana Ho



Karen Ip



Sindy Yau



Paul Mau



Thomas Wai



Kelvin Wan



Christine Yau



Danny Chung



Rose Chu



Anthony Lung



Philia Chan



Jessica Leung



Alex Leung



Andrew Yip



Sincere appreciation to the VPs for 2009 to 2011.



Award presentation to the Volunteer of the Year.



Welcome to the new Executive Committee members for 2011 to 2013.



Seminar titled 'The Introduction of NLPPM' by Mr. Emil Chan and Mr. Thomas Ding.



The new Executive Committee members for 2011 to 2013 with the advisors.

## Volunteer of the Year

*Joseph Wong, VP – Volunteer Development, PMIHK (2009-2011)*

PMI Hong Kong Chapter, an organization supported by volunteers, sets up the “Volunteer of the Year” award in order to recognize the active engagement and contributions of volunteers to the Chapter and the community, and to raise the awareness of voluntary work in the Chapter.

Invitation for nominations started in November 2010. Ann Wong, Kelvin Wan and Keith Leung were recommended by the judging panel and executive council for being awarded with the title “Volunteer of the Year”. Award presentation ceremony was conducted in the Annual General Meeting on April 4, 2011 followed by the sharing of the awardees. Ann had contributed more than a hundred hour voluntary work as a classroom manager of Saturday classes. Kelvin shared his insights in promoting project management as a profession in the community. Keith showed how he had achieved breakthrough through voluntary work in a pre-recorded video sharing.

I would like to congratulate and thank the awardees for their contributions. I would also like to call upon all of you to support voluntary work in the Chapter. I am looking forward to seeing you in the next “Volunteer of the Year” award ceremony!

### *Here is the recollection from Keith Leung.*

“Remember two years ago Danny asked me, ‘Hey Keith, would you like to do some voluntary work for PMIHK? It will be a chance to do something very different from your current job.’

Well, what is my current job? Actually, I am specialized in system application for in-house projects. Thanks to the International Project Management Forum in Year 2009, I had a chance to try on graphic design and slogan design. I can’t believe that I have some literary and artistic talent! Moreover, when participating in other PMIHK events (such as monthly seminars & BBQ outing), I could engage in close and in-depth talks with many people on topics far beyond project management. As I recalled, I had a great sharing about religion during a dinner after a seminar. It is no doubt that anybody can have the same talks and sharing even though they are not one of the volunteers; only when they are willing to stay like volunteers until the last minute of the events.”

### *Here is how Kelvin Wan shared his story.*

“Participating in PMIHK Chapter voluntary services made me understand more about how a professional organization operates, not to mention that I can broaden much of my horizon by exchanging tips of voluntary service with other participants coming from all walks of life. That absolutely helps my growth in terms of my personality and career development because I can learn to see the same issue from more angles and viewpoints. Furthermore, I have learnt that many people shared the same vision as me in serving our community by contributing their personal time. This reconfirms my initiative in volunteering to serve our community. In return, I felt more satisfied and have developed a higher level of self-efficacy.”

### *Let’s take a look at how Ann Wong shared her experience.*

“Being a PMIHK volunteer, as a classroom manager in the past eighteen months, I have learned a lot in assisting the trainer on conducting training classes. My day usually had started half an hour earlier than the class commenced. During this half-hour preparation time, I had to ensure that all training materials would be delivered on time, and I had to set up the computer, projector and flipchart, etc for the trainer and set up the tables/seats for the trainees. When the trainees arrived, I would help with registration. Once in a while at the training class, I would bump into some trainees that I had met in the previous PMIHK training class, or my friends, or my co-workers, we usually exchanged a smile with each other and chatted a little. When all the trainees arrived and right before the class commenced, I would give them a short brief on the rundown of the training class. During the class, I would observe the needs of trainer and trainees on classroom facilities and provide the assistance to them as much as possible. At the end of the training class, I would distribute evaluation forms to trainees and collect the completed forms afterwards. I would also listen to any feedback given for the training class, and I would say goodbye to the trainees. Last thing to do was to tidy up the classroom and bring back the evaluation forms and stationary for the PMIHK Administrator.

Some people say that when you are devoted and not expecting any repay, you would be happy. I cannot agree more. It was a meaningful experience for me to work as a volunteer for PMIHK. I appreciate that PMIHK has given me a chance to contribute.”

## PMIHK New Year Outing 2011

*Kevin Chu, Volunteer of PMI HK Chapter*

On Sunday, 16th January 2011, PMI HK Chapter organized its first outing for its members and their families. The outing was to the Lavender Garden set against the mountain of Hok Tau (near Fanling, New Territories). The day trip attracted 65 attendees, made up of 58 adults, 6 children and 1 baby(!)

In PMI, life is not just about work and attending seminars/advance training/workshops. It's also about taking time off to relax and unwind!

The journey started from the first pickup point, Admiralty, and then the second pick up point at Kowloon Tong before heading off to the destination. The journey took about 90 minutes in total but the wait was worth it. The moment the coach arrived at the Lavender Garden, the serenity and greenery of the surrounding environment greeted us like a breath of fresh air. This was a much welcomed escape from the hustle and bustle of the city.

The programme started off with a sharing session on project management, hosted by Rosanna Ho, with Karen Ip, Danny Chung and Christine Yau talking about their experiences on project management. Everyone enjoyed the real life case sharing and the session attracted a lot of participation from the PMI members. After the one hour of serious discussion, everyone was ready to relax and enjoy themselves.

Participants were then free to stroll through the lavender plants on the farm, admire the selection of plants in the greenhouse, go vegetable and strawberry picking and generally enjoy the fresh air and scenery of the surrounding countryside. The younger participants in the group were also able to fish in the ponds and feed the turtles. There were many different varieties of turtle and even koi carp to feed. Members took the opportunity to take plenty of photographs of the beautiful plants in the gardens and the surrounding scenery.

As a special event, the committee organized a candle-making competition at one of the stalls in the Lavender Garden. Members and their children were able to choose their own glass container, use their imagination to fill it with colourful stones and then pour melted wax into the glass. After letting it set for a couple of hours, the result was a

beautiful handmade candle.

By the time evening arrived, it was getting a bit cool so participants welcomed the BBQ pits being lit in preparation for the dinner that was arranged. Everyone tucked into chicken wings, fishballs, sweet potato, pork chops and had a great time BBQ-ing their own food. Entertainment was provided by Keen Lam with his guitar. Several members of the group also joined in with a sing-song.

After dinner, presentations were made for the winners of the candle-making competition and the organizers of the outing. It was then sadly time to board the coach and return to city life but everyone seemed to have enjoyed their day out at the Lavender Garden.



Group Photo



Candle Making Competition



Project Management Case Sharing Session



BBQ Dinner



Group Photo before BBQ

## How to Win Cooperation and Influence People in Business

*Program Updates*

PMIHK Chapter is honoured to invite Ms. Lena Fok on Jan 26, 2011 to share with us on the captioned topic. Ms. Fok is the Senior Consultant of Dale Carnegie Training from Success Strategies Hong Kong Limited. She has extensive business and training exposure in Hong Kong, Taiwan, Shanghai and Southern China. As a licensed instructor of the Dale Carnegie Course® in Effective Communication & Human Relations, High Impact Presentation workshop and Leadership Training for Managers offered by Dale Carnegie Training®, she has trained managers, executives & professionals from Urban Renewal Authority, OGCIO, Wal-Mart China, Procter & Gamble, BYK Chemie, Wrigley Asia, Amoy Foods, Jones Lang LaSalle Group, Hong Kong Modern Terminal, HSBC, JP Morgan, Alibaba, Shiseido and others.

In today's business environment - where teamwork has replaced hierarchies – we need new skills to survive. Often, in these team situations, we have no direct authority over the members yet we are expected to win their support and get everyone pulling in the same direction.

This seminar taught us how to use your credibility and positive image to influence people to your point of view and create alignment so we can get the results we want. Through a mix of lecture, group discussion and interactive exercises, Ms. Fok shared her programs objectives which are highlighted as follows:

1. Communicate professionally and confidently in project situations
2. Engage and build relationships and deal effectively with difficult people
3. Gain cooperation and influence people
4. Use emotional controls to sustain success



PMI HK Souvenir presentation by Ross Chu



Ms. Fok presenting Dale Carnegie's secret in influencing people

## Being a Part of the Global Project Management Survey

*Program Updates*

Our speaker for Feb 24, 2011 was Mr. Thomas Wai, currently the Assistant Vice President of Change Management Asia at Bank of America Merrill Lynch. Mr. Wai is a seasoned project management professional with twelve years of practical experience in the financial services industry. He managed a variety of client implementations and global projects across Asia and Europe. He had spent his years at Cathay Pacific, UBS, Invesco Asia, HSBC and Bank of America Merrill Lynch. Apart from being a PMP, Mr. Wai also served in the PMI HK Chapter as the Chairperson of the Young PM Club and currently the Vice President of Club Development.



Souvenir presentation to Mr. Wai

Project Integration Management is a key control process that ensures that all other project management processes (e.g. Project Scope, Communication, Quality management and etc.) are implemented effectively and eventually delivering the project goals. Within an organization, many aspects of the Project Integration Management process can be improved upon, for instance, project communication management. Enhanced project communication management could minimize unplanned change requests and motivate the team towards the project goal. Better communication will also build up the "Trust" between team members, who may be coming from different geographical locations and with diverse cultural backgrounds.



Mr. Wai discussing the different kinds of projects in banking / finance industry

To gather more information about global project management, a survey was conducted to gather the opinions from different teams and locations within the Banking / Finance industry. We hope to share the survey results with you in the future.

## Sharing of Project Management Experience in Building Construction Industry

*Program Updates*

PMI HK Chapter was honored to have Ir. YS Liu to share his PM experience in building construction industry on Mar 31, 2011. The event was co-organized with the Department of Computer Science at the University of Hong Kong.

Ir. Liu is a civil & structural engineer by profession. He is a Registered Structural Engineer and a Corporate Member of several professional institutions in Hong Kong and overseas. He is also serving as committee member of numerous public bodies, including Contractors Registration Committee, Minors Works Contractor Registration Committee, Appeal Tribunal Panel, AP/RSE/RGE Committee and the Jointing, Welding & Cold-formed Steel Group of The Hong Kong Institute of Steel Construction.

Ir. Liu has been working in the construction industry for more than 20 years. He has acted as Project Director/ Project Engineer/ Registered Structural Engineer for more than 30 residential, industrial and institutional projects over the years. He is the Director of David SK Au & Associates Ltd which is a local structural engineering practice established by Ir. David SK Au in 1980. Ir. Liu is now responsible for the performance, business development, project implementation and delivery, and resources allocation of the company.

In today's construction industry, the Project Manager (PM) is the most important and critical team member on a building construction project. Due to the uniqueness and the complexity of a building construction project, however, professionals without a construction background may not understand what role the PM plays and what ingredients are essential for the success of a building project.

This seminar gave us a general introduction on the role of a PM and the basic techniques on how to manage a building construction project in Hong Kong.



Ir. Y S Liu sharing his PM experience on building construction



Souvenir presented by Rex Liu from PMIHK

## Training

Date & Time	Title	PDU	Course/ Activity Fee (HKD)
16 April 2011 (Sat) 9:00am - 6:00pm	Managing Cloud Computing Projects Training & Workshop	8	HK\$1,000 (PMIHK member) HK\$1,200 (non-PMIHK member)
7 May 2011 (Sat) 9:00am - 6:00pm	Software Quality Assurance and Process Improvement using CMMI	8	
14 May 2011 (Sat) 9:00am - 1:00pm	Intellectual Property Rights (IPR) Workshop	4	HK\$600 (PMIHK member) HK\$700 (non-PMIHK member)
28 May 2011 (Sat) 9:00am - 6:00pm	Stakeholder Management Workshop	8	HK\$1,000 (PMIHK member) HK\$1,200 (non-PMIHK member)

## Upcoming Training

Date	Title
18 June 2011 (Sat)	IT Audit Training for Project Managers
25 June 2011 (Sat)	Tender and Bid Management Workshop (Half Day)
16 July 2011 (Sat)	Managing Cloud Computing Projects Workshop
23 July 2011 (Sat)	Audit of Business Continuity Plan (BCP) (Half Day)

## Upcoming Activities

Date	Title
15 July 2011 (Fri)	Cloud Computing Security Forum 2011
24 September 2011 (Sat)	PMIHK PM Forum - Impact of Cultural Diversity in Project Management